

## Central College International Student Health Plan

### How to find a doctor or pharmacy

For minor illnesses and non-emergency situations please visit the campus health center first. Your campus health center will be able to assist you with most medical needs and can help refer to a specialist/hospital if needed. If your campus health center is closed or cannot provide the service needed, please visit a Walk-in clinic or Urgent Care facility. Hospitals should only be used for life threatening situations; you will be charged \$100 for each visit to a hospital.

Below is a sample of our In Network providers near your campus, please make sure to call ahead and make an appointment.

Medical Clinics	Hospitals	Pharmacies
<a href="#">Pella Medical Clinic</a> 812 University Street Pella, IA 50219 Phone: (641) 628-9000	<a href="#">Pella Regional Health Center</a> 404 Jefferson St Pella, IA 50219 Phone: (641) 628-3150	<a href="#">Walmart Pharmacy</a> 1650 Washington St Pella, IA 50219 Phone: (641) 628-9227
<a href="#">Knoxville Family Practice</a> 615 Washington St. Pella, IA 50219 Phone: (641) 628-2222	<a href="#">Knoxville Hospital</a> 1002 S Lincoln St Knoxville, IA 50138 Phone: (641) 842-2151	<a href="#">Pella Regional Health Center Pharmacy</a> 404 Jefferson St Pella, IA 50219 Phone: (641) 628-6617
<a href="#">United Community Services</a> 813 N. Lincoln St., Ste 15 Knoxville, IA 50138 Phone: (641) 842-2717	<a href="#">Mahaska Health Partnership</a> 1229 C Ave E Oskaloosa, IA Phone: (641) 673-3431	<a href="#">Hy-Vee Pharmacy</a> 118 SE 9 <sup>th</sup> St Pella, IA 50219 Phone: (641) 628-1280

Your plan uses the UnitedHealthCare network in the United States, other In Network providers can be found by visiting: [Find a Doctor or Facility | UnitedHealthcare Pre-Member - us1 \(welcometouhc.com\)](#)

For pharmacy benefits your plans uses the Caremark network, other In Network providers can be found by visiting: [Pharmacy](#)

### How to File a Claim

The claim form is to be used only when a provider does not bill the Company directly, and when you have out-of-pocket expenses to submit for reimbursement. All claim forms must have itemized bills and receipts attached, and should include the following information: name of patient; printed invoice number; name and entity of medical practitioner or institution; description of services rendered. Prescriptions must accompany all pharmacy bills.

Claims Forms are downloadable from [www.gbg.com](http://www.gbg.com). GBG Administrative Services (**GAS**) can also send Claims Forms by e-mail, upon request. GBG must receive completed forms within **180 days** of treatment to be eligible for reimbursement of covered expenses.

#### Mail the Claim Form and documentation to:

GBG Administrative Services  
 7600 Corporate Center Drive, Suite 500  
 Miami, FL 33126

#### Submission of claims by Scan or Online

- Scan claims to: [eclaims@gbg.com](mailto:eclaims@gbg.com)
- Log-on to [www.gbg.com](http://www.gbg.com)